



Dear customers of BOLT Fiber Optic Services,

The Federal Universal Service Charge (FUSC) contribution factor will be 32.8% for the 2nd quarter of 2024. This factor is applied to services designated as interstate by the FCC and changes from time-to-time based on the needs of the federal universal service fund. This government-mandated program is designed to help keep local telephone service rates affordable for all customers in all areas of the United States. The fund also provides schools, libraries, low-income customers, and rural health care providers with assistance in obtaining telecommunication services.