

# Redesigned With You in Mind

## Side 1

NYNY

**1**  **BOLT**  
P.O. Box 399  
Vinita, OK 74301-0399  
Office Hours: 8:00 a.m. to 4:30 p.m. Monday-Friday  
844-256-BOLT or 844-256-2658  
info@boltfiber.com  
www.boltfiber.com

**2** CUSTOMER NAME: JANE DOE  
JOHN DOE  
Bill Date: 04/26/2023  
Account Number: 87654321

**3** **Message Center**  
Your account number has changed due to an upgrade in our billing software. Please change the number in any auto drafts from your checking or credit card accounts. If you have been paying through our AutoPay program with a bank account number or credit card, you will need to update your information in our SmartHub app or return a new completed Autopay form to our office. See the enclosed insert for more information on How to Read Your Bill.


**4** **Billing Summary**  
Balance Forward \$0.00

**Service Summary**  
Internet Service \$49.99  
Current Charges \$49.99  
Total Charges Due by 05/25/2023 \$49.99  
Total Charges Due After 05/25/2023 \$50.74

**5** SIMPLE, QUICK & EASY  
▶ RE-ENROLL IN AUTOPAY!  
▶ RE-ENROLL IN AUTOPAY!  
▶ RE-ENROLL IN AUTOPAY!  
A DIGITAL PROCESS FROM START TO FINISH!  
neelectric.smarthub.coop/login.html

**6** **Account Information**  
Account Number 87654321  
Total Amount Due \$49.99  
Due Date 05/25/2023

**KEEP** Please do not staple or paperclip payment.  
**SEND** Return this portion with your payment.

  
P.O. Box 399  
Vinita, OK 74301-0399  
 My contact info has changed  
\* See reverse side

Please make payment payable to:  
BOLT FIBER  
PO BOX 219519  
KANSAS CITY MO 64141-95196

194 1 AV 0.471  
JANE DOE  
123 ANYWHERE ST  
CHELSEA OK 00000-0000

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- 1 Contact Us** – Our contact information and office hours.
- 2 Account Information** – Account number and bill date for this statement.
- 3 Message Center** – Information pertaining to your account and the company will be found in this area.
- 4 Billing Summary** – A listing of the account balance, summary of service charges and the payment due date.
- 5 Promo Area** – Check this section for special promotions and offers.
- 6 Payment Stub** – The payment stub also provides your account number, amount due and due date. Please include this section with your payment.




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Providing one of the nation's highest quality, most reliable, and fastest Internet, TV, and phone services with Gigabit technology.

[boltfiber.com](http://boltfiber.com)

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## Side 2

 Page 2 of 2

P.O. Box 399  
Vinita, OK 74301-0399

This page of your bill will provide you with a breakdown of all your current charges. If this is your first bill, you may notice prorated partial month charges.

**Service Address: 123 ANYWHERE ST** **Account: 1**

**Internet Service**  
Service: Primary  
Internet

**7** Monthly Charges - 04/26/23 to 05/25/23  
Silver 100MEG INT \$49.99


Internet Subtotal \$49.99


Total Current Internet Service \$49.99


**Total Current Charges: 123 ANYWHERE ST** **\$49.99**


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**Other Ways to Pay Your Bill**

**8**  **Online**  
Pay your bill at  
[www.boltfiber.com](http://www.boltfiber.com)

 **Phone**  
Call 918-256-9350  
Pay By Phone Automated

 **Mobile App**  
Download the SmartHub app  
on iTunes or Google Play  
Store



 **Payment Kiosks**  
See complete listing of our  
kiosk locations at  
[www.boltfiber.com](http://www.boltfiber.com)

All accounts are due within 21 days of billing date. Failure to pay by due date will incur a late payment fee of 1.5%, which will be added to the bill. Any account unpaid 30 days after billing date is subject to disconnection and will be required to pay a reconnection fee.

Please call us at 844-256.BOLT for all other service change requests.

**9** Email \_\_\_\_\_  
Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

DOWNLOAD THE SmartHub APP!

GOOGLE PLAY  APPLE 

SCAN CODE TO DOWNLOAD!

- 7 Detailed Charge Listing** – This section provides a breakdown of the charges for each service in which you may subscribe.
- 8 Bill Pay Options** – Along with paying your bill through the mail or one of our offices, this section shows other convenient pay options.
- 9 Account Updates** – Please let us know of any changes to your contact information.



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Like the BOLT Fiber Optic Services page for updates and fun info.