



### Customers of BOLT Fiber Optic Services,

The Federal Universal Service Charge (FUSC) contribution factor will increase from 31.8% to 33.4% for the 2nd quarter of 2021. This will result in an increase in the charge that appears on your monthly telephone bill. This factor is applied to services designated as interstate by the FCC and changes from time-to-time based on the needs of the federal universal service fund. This government-mandated program is designed to help keep local telephone service rates affordable for all customers in all areas of the United States. The fund also provides schools, libraries, low-income customers, and rural health care providers with assistance in obtaining telecommunication services.